

**VITA**  
**Jessica Katz Jameson, Ph.D.**

North Carolina State University  
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**EDUCATION**

Ph.D. in Communication Sciences, Temple University, Philadelphia, PA, USA, August 1999  
Dissertation: *Toward a comprehensive model for the assessment and management of intraorganizational conflict.*  
Doctoral Committee: Tricia S. Jones (Chair), Joseph P. Folger, Donald A. Hantula, Anita M. Pomerantz  
M.A. in Rhetoric and Communication, Temple University, Philadelphia, PA, USA, May 1996  
B.S. in Communication/Sociology, University of Miami, Coral Gables, FL, USA, May 1989

**ACADEMIC EXPERIENCE**

**Department Head, North Carolina State University, Department of Communication, July 2019–Present.**

*Professor*, North Carolina State University, Department of Communication, July 2017–Present  
Primary teaching responsibilities for Organizational Communication, Communication and Conflict Management, Nonprofit Leadership and Development, and Graduate Seminars in Organizational Communication and Organizational Conflict Management.

*Adjunct Professor*, North Carolina Central University School of Law, July 2007–Present.  
Teaching responsibility for Theories of Conflict (2 cr) each summer for the Certificate Program in Alternative Dispute Resolution.

*Associate Professor*, North Carolina State University, 2005–June 2017. Primary teaching responsibilities for Organizational Communication, Communication and Conflict Management, Nonprofit Leadership and Development, and Graduate Seminars in Organizational Communication and Organizational Conflict Management.

*Interim Associate Head for Undergraduate Studies*, Department of Communication, North Carolina State University, August 2014–July 2015. Responsible for nearly 700 undergraduate majors in communication, Chair of Undergraduate Curriculum Committee and representative to College Undergraduate Curriculum Committee.

Jessica Katz Jameson, May 16, 2020

*Associate Head for Undergraduate Studies*, Department of Communication, North Carolina State University, July 2006–July 2013. Responsible for nearly 700 undergraduate majors in communication, Chair of Undergraduate Curriculum Committee and representative to College Undergraduate Curriculum Committee.

*Concentration Coordinator, Public Relations/Organizational Communication Concentration*, North Carolina State University, 2005–2007. Responsible for scheduling of tenure and non-tenure-track faculty for concentration courses as well as coordinating curricular developments.

*Assistant Professor*, North Carolina State University, 1999–2005. Responsible for teaching a variety of courses, including: Introduction to Public Relations, Public Relations Applications, Organizational Communication, and Communication and Conflict Management (Co-developed course). Responsible for the development and instruction of a course in Nonprofit Leadership and Development. Teaching duties also include Master's level courses in Organizational Communication and Organizational Conflict Management.

## GRANTS AND AWARDS

Humanities and Social Sciences Nominee for the Board of Governor's Teaching Award, 2019.

NC State Laboratory for Analytic Sciences, January 1–December 31, 2019, \$83,886. Communication Workshop and Assessment of Training Transfer. Award includes GSSP funding for CRDM doctoral student for the year.

The Chief Justice's Commission on Professionalism, a Division of the Administrative Office of the Courts. \$3,000. The impact of mediation training and practice on law student well-being. January–June 2019.

Lady Davis Fellowship Visiting Professor, 2018-19. To teach and conduct collaborative research at Hebrew University in Jerusalem, Israel, May 1–June 30, 2019.

Outstanding Faculty Award, Fall 2018. (All graduating undergraduate students are invited to vote for their candidate for this award each semester, sponsored by Lambda Pi Eta, the Communication Honor Society).

NC State Laboratory for Analytic Sciences, May 2014–December 2018, \$328,845. *Leadership of Collaboration Research Group for facilitation, observation, analysis and development of book on Cross-sector Collaboration with Intelligence Community.*

NC State University Outstanding Teaching Award and induction to Academy of Outstanding Teachers, Spring 2015.

Alumni Association Outstanding Teaching Award, Spring 2015.

Jessica Katz Jameson, May 16, 2020

Extension, Engagement and Economic Development Seed Grant, July 2010–June 2011 \$10,000.  
*Team member of grant awarded to the Institute for Nonprofits.*

Opal Mann Green Engagement and Scholarship Award, 2009–2010.

College of Humanities & Social Sciences Outstanding Extension Service Award, 2009–2010.

Faculty for the Engaged Campus Faculty Development Award, FIPSE, January 2009–December 2010, \$15,000 (With \$15,000 match and additional \$15,000 gift from Office of the Provost and Office of Extension, Engagement and Economic Development). Co-PI.

Extension, Engagement and Economic Development Seed Grant, July 2008–June 2009, \$10,000 (Includes a partnership with Wake County Human Services in support of the Wake-NCSU Partnership and the Human Capital Development Initiative). PI.

Houle Engaged Scholars Faculty-Student Research Pilot Project, April–October 2008, \$2,000

Institute for Nonprofits Faculty Research Grant, \$1,500, November 2007

College of Humanities and Social Sciences (CHASS) Scholarly Project Award, \$4,500. July 2007–July 2008.

The International Association for Conflict Management Outstanding Applied Paper Award, for “Bridging dispute system design theory and practice: The case of Unity Hospital” (co-authored with Jeanne T. Johnson). Pittsburgh, PA, June 6–9, 2004.

College of Humanities and Social Sciences (CHASS) Outstanding Junior Faculty Award, 2003–2004.

CHASS Summer Stipend Award, Summer 2002. Competitive \$4,000 stipend awarded to CHASS faculty working on final stages of a writing project.

College of Management E-commerce Program (Summer 2002) from Cisco Systems: \$3,500. Research done in collaboration with Lynda Aiman-Smith and William Jordan, to develop an instrument to measure interests-, rights-, and power-based orientations to conflict management.

Faculty Research and Professional Development (FRPD) Grant, January–December 2001. One of three grants awarded within the College of Humanities and Social Sciences by the Research Committee of North Carolina State University. The FRPD was awarded for a proposal to investigate communication between Anesthesiologists and Nurse Anesthetists and make recommendations for improving collaboration and crisis management.

Dissertation Completion Grant, September 1998–August 1999. Received one of five competitive grants sponsored by the Temple University Graduate School. Awards are based on the merits of the dissertation proposal and the quality of preliminary work.

## PUBLICATIONS

**\*Denotes publications/presentations with graduate students**

**\*\*Denotes scholarship of teaching and learning**

### Book

Jameson, J. K., Tyler, B., Vogel, K., Joines, S. (2020). *Facilitating Interdisciplinary Collaboration among the Intelligence Community, Academy, and Industry*. Newcastle upon Tyne, UK: Cambridge Scholars Publishing.

### Journal Articles and Book Chapters

Kiwanuka-Tondo, J., Jameson, J. K., & S. M. Katz. (In Press). Implications of Diffusion of Innovations Theory for a Culturally Sensitive Multi-sectoral Approach to HIV/AIDS Prevention, *African Journal of Communication*, 3(1).

\*Harel, T. O., Jameson, J. K., & Maoz, I. (2020). The Normalization of Hatred: Identity, Affective Polarization, and Dehumanization on Facebook in the Context of Intractable Political Conflict. *Social Media + Society*. <https://doi.org/10.1177/2056305120913983>

Typhina, E., & Jameson, J. K. (2019). Participatory Mapping Method: Improving Collaboration through Attention to Collective Identity. *Journal of Applied Communication Research*, 47(6): 667-688. doi: 10.1080/00909882.2019.1693610

Jameson, J. K. (2019). Chapter 19-Conflict. In Anne M. Nicotera (ed). *Origins and Traditions of Organizational Communication; A Comprehensive Introduction to the Field*, pp 307-326. London; Routledge.

Coggburn, J. D., Daley, D. M., Jameson, J. K., & Berry-James, R. M. (2018, Online First). Assessing the Six-Factor Model of Organizational Justice in the Context of Workplace Mediation. *Review of Public Personnel Administration*. First Published December 12, 2018 <https://doi.org/10.1177/0734371X18816758>

Jameson, J. K., Brinkert, R., & Raines, S. S. (2018). Beyond the bridge: transforming conflict research, education, and practice by transcending barriers—Honoring the contributions of Tricia S. Jones. *Negotiation & Conflict Management Research* (Early view published online February 28, 2018) doi:[10.1111/ncmr.12120](https://doi.org/10.1111/ncmr.12120)

Jameson, J. K. (2018). Practical background and guidance for managing conflict with mediation. Book Review of James E. Gilman's *How to resolve conflict: A practical mediation manual* 2017, Rowman and Littlefield: Lanham, MD. *Peace & Conflict: Journal of Peace Psychology*, 24(1), 123. doi :10.1037/pac0000280

- Malizia, D. A., & Jameson, J. K. (2018). Hidden in plain view: The overlooked impact of mediation on the mediator and implications for conflict resolution education. *Conflict Resolution Quarterly*, 35(3), 1- 18. doi: 10.1002/crq.21212
- \*Vogel, K., Jameson, J. K., Tyler, B., Joines, S. Evans, B., & Rendon, H. (2017). The Importance of Organizational Innovation and Adaptation in Building Academic-Industry-Intelligence Collaboration: Observations from the Laboratory for Analytic Sciences. *The International Journal of Intelligence, Security, and Public Affairs*, 19(3): 171-196. doi: 10.1080/23800992.2017.1384676
- Jameson, J. K., Berry-James, R. M., Daley, D. M., & Coggburn, J. D. (2017). Benefits of including mediation in the State agency grievance process. In A. Georgakopoulos (ed). *The Handbook of Mediation: Theory, Research and Practice*. London; Routledge.
- \*Pitts, E. A., & Jameson, J. K. (2017). Promoting ontological insecurity to transform the governance of science. In P. Kellett & T. Matyok (eds.), *Communication and conflict transformation: Leading-edge thoughts, practices, & engagements*. Lexington Books.
- Jameson, J. K. (2017). Organizational conflict. In C. Scott & L. Lewis (eds.), *The International Encyclopedia of Organizational Communication*. Hoboken, NJ: Wiley.
- \*Redmond, V., Jameson, J. K., & Binder, A. R. (2016). How superior-subordinate relationship quality and conflict management styles influence an employee's use of upward dissent tactics. *Negotiation and Conflict Management Research*, 9(2), 164-172.
- Jameson, J. K. (2016). Hospital staff communication. In C. E. Berger & M. E. Roloff (eds.), *International Encyclopedia of Interpersonal Communication*. Hoboken, NJ: Wiley. Online ISBN: 9781118540190. doi: 10.1002/9781118540190
- Jameson, J. K. (2015). Meeting madness. In J. M. Smith & M. Kramer (eds.), *Case Studies in Volunteering and NGOs* (pp.88-93). New York, NY: Peter Lang Publishing.
- \*Lee J. G., Peterson, M. N., Jameson, J. K., & Cubbage, F. W. (2015) Military perspectives on public relations related to environmental issues, *Journal of Public Relations Research*, 27:4, 353-369, DOI: 10.1080/1062726X.2015.1027770
- \*Jameson, J. K., Sohan, D., & Hodge, J. (2014). Turning points and conflict transformation in mediation. *Negotiation Journal*, 30(2), 225-237.
- Jameson, J. K. (2014). Book Review: *Western Intervention in the Balkans: the strategic use of emotion in conflict*. Roger D. Petersen, Cambridge University press in 2011. *Political Psychology*, 35(3), 443-445.
- Jameson, J. K., & Albada, K. F. (2013). Conflict in healthcare settings. In J. Oetzel and S. Ting-Toomey (eds). *The SAGE Handbook of Conflict Communication*, 2<sup>nd</sup> Ed, pp. 429-456. Los Angeles, CA: Sage.

- \*\*Jameson, J. K., Clayton, P. C., Ash, S., (2013). Research on academic learning of students in service-learning. In P. H. Clayton, R. G. Bringle, & J. A. Hatcher (Eds.) *IUPUI Series on Service Learning Research. Research on Service Learning: Conceptual Frameworks and Assessment, Volume 2A, Students and Faculty*, pp. 85-110. Sterling, VA: Stylus.
- \*\*Clayton, P. C., Hess, G. R., Jaeger, A. J., Jameson, J. K., & McGuire, L. E. (2013). Investigating faculty learning in service learning. In P. H. Clayton, R. G. Bringle, & J. A. Hatcher (Eds.) *IUPUI Series on Service Learning Research. Research on Service Learning: Conceptual Frameworks and Assessment, Volume 2A, Students and Faculty*, pp. 245-278. Sterling, VA: Stylus.
- Kiwanuka-Tondo, J., Jameson, J. K., Albada, K. F., Waters, R., & Hamilton, M. A. (2013). AIDS communication campaigns in Uganda: Assessing the impact of organizational factors as predictors of conducting formative research. *Journal of Communication Management*, 17(1), 5-23.
- Jameson, J. K. (2012, Revised for Second Edition). Mediating staff disputes at a large state university. In B. C. McKinney & J. Bagnell (eds.) *Reading and case studies in mediation*. Dubuque, IA: Kendall/Hunt.
- \*Lee, G. D., Petersen, N., Cubbage, F., & Jameson, J. K. (2012). Assessing biodiversity conservation conflict on military installations. *Conservation Biology*, 153, 127-133.
- \*\*Jameson, J. K., Clayton, P. H., Jaeger, A. J., & Bringle, R. G. (2012). Investigating faculty learning in the context of community-engaged scholarship. *Michigan Journal of Community Service Learning*, 18(2), 40-55.
- \*\*Jaeger, A. J., Jameson, J. K., & Clayton, P. (2012). Institutionalization of community engaged scholarship at a land grant, research extensive university: Examining the paradox of identity. *Journal of Higher Education Outreach and Engagement*. 16(1), 149-170.
- \*\*Jameson, J., Clayton, P., & Jaeger, A. (2011). Community engaged scholarship as mutually transformative partnerships. In L. Harter, J. Hamel-Lambert, & J. Millesen (Eds.), *Participatory Partnerships for Social Action and Research*, pp 259-278. Dubuque IA: Kendall Hunt.
- \*Jameson, J. K., Bodtke, A. M., & Linker, T. (2010). Facilitating conflict transformation through attention to emotion: Mediator strategies for eliciting emotional appraisal and reappraisal. *Negotiation Journal*, 26(1), 25-48.
- \*Jameson, J. K., Bodtke, A. M., Porch, D., & Jordan, W. (2009). Exploring the role of emotion in conflict transformation. *Conflict Resolution Quarterly*, 27(2), 167-192.
- Kiwanuka-Tondo, J., Hamilton, M. A., & Jameson, J. K. (2009). AIDS Communication Campaigns in Uganda: Organizational factors and campaign planning as predictors of

- successful campaign execution. *International Journal of Strategic Communication*, 3(3), 165-182.
- \*\*Clayton, P. H., Ash, S., & Jameson, J. K. (2009). Assessing critical thinking and higher order reasoning in service-learning enhanced courses and course sequences. In Karen Black, Elizabeth Jones, and Trudy. W. Banta (Eds.), *Principles and Profiles of Good Practice in Assessment*. San Francisco, CA: Jossey-Bass.
- Jameson, J. K. (2008). Growing pains. (Case study of a growing nonprofit organization). In J. Keyton & P. Shockley-Zalabak (Eds.), *Case studies in organizational communication: Understanding communication processes*, (Vol. 3). New York, NY: Oxford Press.
- \*\*Jameson, J. K., Clayton, P., & Bringle, R. (2008). Investigating student learning within and across linked service-learning classes. In Melody Bowden, Barbara Holland and Shelley Billig (eds.) *Advances in Service-Learning, Volume 8*. Charlotte, NC: Information Age Publishing.
- Jameson, J. K. (2007). Book Review: *The Promise of Mediation: The Transformative Approach to Conflict, Revised Edition*. Robert A. Baruch Bush, Joseph P. Folger. ISBN: 0-7879-7483-8. Hardcover. 304 pages. October 2004, Jossey-Bass. *Human Relations*, 60(4): 640–643.
- Jameson, J. K. (2007). Book Review: *Emerging systems for managing workplace conflict: Lessons from American corporations for managers and dispute resolution professionals*. David B. Lipsky, Ronald L. Seeber, and Richard D. Fincher. Jossey-Bass, San Francisco, CA, 2003. ISBN #0-7879-6434-4, 432pp. Hard Cover \$52.00. *Human Relations*, 60(4): 643–647.
- Jameson, J. K. (2007). Mediating staff disputes at a large state university. In B. C. McKinney & J. Bagnell (eds.) *Readings and case studies in mediation*. Dubuque, IA: Kendall/Hunt. *Second edition, 2012*.
- Jameson, J. K., Bodtker, A. M., & Jones, T. S. (2006). Like talking to a brick wall: Implications of emotion metaphors for mediation practice. *Negotiation Journal*, 22(2), 199-207.
- Jameson, J. K. (2004). Negotiating autonomy and connection through politeness: A dialectical approach to organizational conflict management. *Western Journal of Communication*, 68(3), 257-277.
- Jameson, J. K., & Entman, R. M. (2004). Journalism in the democratic management of policy conflict: Narrating the New York budget crisis after 9/11. *The Harvard International Journal of Press/Politics*, 9(2), 38-59.
- Jameson, J. K. (2003). Transcending intractable conflict in health care: An exploratory study of communication and conflict management among anesthesia providers. *Journal of Health Communication*, 8(6) 563-582.

- Bodtker, A. B., & Jameson, J. K. (2001). Emotion in conflict formation and its transformation: Application to organizational conflict management. *The International Journal of Conflict Management*, 12(3), 259-275.
- Jameson, J. K. (2001). Employee perceptions of the availability and use of interests-, rights-, and power-based conflict management strategies. *Conflict Resolution Quarterly*, 19(2), 163-196.
- Jameson, J. K. (1999). Toward a comprehensive model for the assessment and management of intraorganizational conflict. *International Journal of Conflict Management*, 10(3), pp. 268-294.
- Jameson, J. K. (1998). Diffusion of a campus innovation: Integration of a new student dispute resolution center into the university culture. *Mediation Quarterly*, 16(2) pp. 129-146.
- Jameson, J. K. (1998). Book Review: *Mending the Cracks in the Ivory Tower: Strategies for Conflict Management in Higher Education*, S. A. Holton (ed.). *International Journal of Conflict Management*, 10(1), pp. 88-91.
- Bodtker, A. M. & Jameson, J. K. (1997). Mediation as mutual influence: Re-examining the use of framing and reframing. *Mediation Quarterly*, 14(3), 237-249.
- Jameson, J. K. (1996). Book Review: *Artful Mediation: Constructive Conflict at Work*, E. Yarbrough & W. Wilmot. *International Journal of Conflict Management*, 7(4), 377-380.

## BOOK CONTRACTS IN PROCESS

Jameson, J. K. (Sole authored - Under Contract). *Communication for Constructive Workplace Conflict*. Wiley Press.

\*Jameson, J. K., & Hannah, M. F. (Edited Volume - Under Contract). *Contemporary Trends in Conflict and Communication: Technology and Social Media*. Volume One of series *Emerging Trends in Conflict Management*, edited by Helena DeSivilya. De Gruyter Publishing Company. [Based on the CRDM 2019 Symposium that I chaired; Co-editor is a current CRDM student].

## REPORTS & PROFESSIONAL TRADE PUBLICATIONS

\*Malizia, D. A., Jameson, J. K., Halberstadt, A., & Eng, N. (2020). *Final Report to North Carolina Chief Justice's Commission on Professionalism: Mediation Training and the Law School Experience*. March 23, 2020.

Kiwanuka-Tondo J., Jameson, J. K., & Katz S. M. (2017). Implications of Diffusion of Innovations Theory for a Culturally Sensitive Multi-sectoral Approach to HIV/AIDS Prevention. *Scientific Pages HIV AIDS* 1(1):10-19. doi: 10.36959/695/562. [Not peer-reviewed]



Jessica Katz Jameson, May 16, 2020

Jameson, J. K., & Joines, S. (2015). The Role of Interventions in Facilitating Interinstitutional and Interdisciplinary Collaboration and Sensemaking at LAS. Final Report for Laboratory for Analytic Sciences Delivery Order 5, December 31, 2015.

Jameson, J. K., Evans, B., Hooper, P., Joines, S., Littlejohn, D., Tyler, B., Vogel, K., Davis, J., & Rendon, H. (2015). Collaboration Group Final Report for the Laboratory for Analytic Sciences (LAS- Delivery Order 3, 2014-15).

\*Metelsky, B. A. & Jameson, J. K. (2013). Generative communication: Fostering generative governance through diverse perspectives. In T. Tempkin (ed.), *YOU and Your Nonprofit Board: Advice and Tips from the Field's Top Practitioners, Researchers and Provocateurs*, pp. 54-61. Rancho Santa Margarita, CA: CharityChannel Press.

Jameson, J. K., Berry-James, R., Daley, D., & Coggburn, J. (August 8, 2012). Final Report: North Carolina Office of State Personnel Mediation & Grievance Programs Cost/Benefit Analysis. <http://www.oshr.nc.gov/Guide/ER/mediation/mediation.htm>

Jameson, J. K. (Fall, 2008). Connecting Critical for Board and Staff. *Philanthropy Journal*, November 10, 2008.

Jameson, J. K. (Spring, 2008) Improving board member participation. *Nonprofit Connection*, Seton Hall University.

Jameson, J. K. (Spring, 2006). Effective leadership: A group effort. *Philanthropy Journal*, Raleigh, NC.

Jameson, J. K. (2005). Report to UNC Hospital Employee Relations Department: An Evaluative Case Study of the UNC Healthcare Employee & Management Services ADR System: March 2002 – May 2005

Jameson, J. K. (2000). Report for dissertation participants: Employee Perceptions of the Use of Interests-, Rights-, and Power-based Strategies for Managing Different Types of Workplace Conflict. Unpublished report.

Jones, T. S., Bodtker, A., Jameson, J., Kuszta, I., & Kmitta, D. (1998). Final report of the Comprehensive Peer Mediation Evaluation Project. Unpublished report.

Jones, T. S., Bodtker, A., Jameson, J., Kuszta, I., & Kmitta, D. (1997). Preliminary final report of the Comprehensive Peer Mediation Evaluation Project. Unpublished report.

## **CONFERENCE PRESENTATIONS (\*Denotes collaboration with graduate students)**

Malizia, D. A., Jameson, J. K., & Frisbie, T. (May 22, 2020). How Mediation Skills Training Can Help Law Student Mental Health (Webinar created to replace 22nd Annual Spring Conference of the American Bar Association Dispute Resolution Section).

\*Harel, T. O., Jameson, J. K., & Maoz, I. (2020). The Normalization of Hatred: Identity, Affective Polarization, and Dehumanization on Facebook in the Context of Intractable Political Conflict. Presented to the 70th Annual International Communication Association Conference, May 13, 2020 (Virtual due to COVID-19, originally scheduled for Gold Coast, Australia).

Jameson, J. K., Maoz, I., Barrett, J., & Kinsella, P. (2019). Insights from Cross-Cultural Research on Intractable Conflicts in Ireland and Israel. Panel presentation to the International Association of Conflict Management, July 6-9, 2019, Dublin, Ireland.

Jameson, J. K., Ebner, N., Tallodi, T., & Parlamis, J. (2019). Moving the Spotlight: New Applications for Mediation Education and Practice. Panel presentation to the International Association of Conflict Management, July 6-9, 2019, Dublin, Ireland.

\*Jameson, J. K., Blynn, K., Craig, E. A., & Mackowski, L. (2018). "Playing with mindfulness: Intervention efforts that enhance leadership, relational communication, and mental health and well-being." Panel presented to the Applied Communication Division at the NCA 104th Annual Convention: Communication at Play, November 8-11, 2018, Salt Lake City, Utah.

\*Jameson, J. K., Cai, D. A., Denson, S., & Ellis, D. G. (2018). "Promoting safe, brave, and playful spaces for peaceful cross-cultural conversations," Roundtable presented to the Peace and Conflict Communication Division at the NCA 104th Annual Convention: Communication at Play, November 8-11, 2018, Salt Lake City, Utah.

Jameson, J. K., Adrian, L., Ebner, N., Paul, G. (2018). "The Transformative Potential of Mediation Training for Law Students & Attorneys." Symposium presented at the International Association for Conflict Management, July 8-11, 2018, Philadelphia, PA.

Typhina, E., & Jameson, J. K. (2018). "Developing Collective Identity in a Cross Sector Partnership" Paper to be presented at the 68th Annual Conference of the International Communication Association, Prague, Czech Republic, May 24-28, 2018.

Malizia, D. A., & Jameson, J. K. (2017). "Hidden in plain view: The overlooked impact of mediation on the mediator and implications for conflict resolution education." Presented at the annual conference of the National Communication Association, November 16-19, 2017, Dallas, Texas.

Cogburn, J. D., Daley, D. M., & Jameson, J. K. (2017). "Assessing the six-factor model of organizational justice in the context of workplace mediation." Paper presented at the 2017 Annual Meeting of the Southeastern Conference for Public Administration (SECoPA), October 4-7, 2017, Hollywood, FL.

Jameson, J. K. (2017). "Conflict and collaboration in virtual teams." Presented at the 30<sup>th</sup> Annual Conference of the International Association for Conflict Management. July 9-12, 2017, Berlin, Germany.

Jameson, J.K. (2017). "Overcoming Barriers to Internal and External IC Collaboration." Presented to the 10<sup>th</sup> Anniversary Homeland Defense & Security Education Summit, March 23-24, 2017, George Mason University, Arlington, Virginia.

Jameson, J. K. (2016). Invited Panel Participant: Students in the Community: Exploring the Value of Interdisciplinary Experiential Learning Programs. Presented at the National Communication Association 2016 Annual Convention, November 9-13, 2016, Philadelphia, PA. USA.

Jameson, J. K. (2016). Chair and facilitator: Responding to the Civic Calling for Transformative Approaches to Conflict in Workplaces and Organizations. Presented at the National Communication Association 2016 Annual Convention, November 9-13, 2016, Philadelphia, PA. USA.

\*Jameson, J. K., Rendon, H., & Tyler, B. B. (2016). A social network analysis of scientific collaboration in an interorganizational research lab. Accepted for presentation at the National Communication Association 2016 Annual Convention, November 9-13, 2016, Philadelphia, PA. USA.

\*Jameson, J. K., Leonardo, M. L., & Metelsky, B. A. (2016). "Discourse Patterns of Agreement & Disagreement in Group Decision Making." Presented to the International Association of Conflict Management, June 13-16, 2016. New York City, NY.

Jameson, J. K. (2016). Invited Panel Participant: Challenges & Opportunities for Academic-Intelligence Engagement: Lessons from LAS. Colloquium on "Secrecy and Intelligence: Opening the Black Box," April 18-19, 2016, NC State University.

\*Vogel, K., Adams, M., Davis, J., Evans, B., Hooper, P., Jameson, J., Joines, S., Littlejohn, D., Rendon, H., & Tyler, B. (2016, March). "Improving Intelligence Analysis." Paper presentation at the 57th ISA Annual Convention, Atlanta, Georgia. March 16-19, 2016.

Jameson, J. K. (2015). Panel participant: "Managing Interactivity for Interdisciplinary Teamwork and Collaboration: Facilitating Across Boundaries of Knowing." Panel presentation for the Group Communication division at the annual conference of the National Communication Association. Las Vegas, Nevada, November 19-22, 2015.

Jameson, J. K. (2015, November). Panel participant: "Embracing Opportunities to Explore Nonprofit Contexts in and out of the Classroom." Panel presentation for the Applied Communication division at the annual conference of the National Communication Association. Las Vegas, Nevada, November 19-22, 2015.

\*Leonardo, M. L., & Jameson, J. K. (2015, November). "Lost in Transfer: Participant Narratives

of Training Transfer Experiences.” Paper presented at the annual conference of the National Communication Association. *Training & Development Division Top Paper Award*. Las Vegas, Nevada, November 19-22, 2015.

- \*Tyler, B., Joines, S., Littlejohn, D., Vogel, K., Evans, B., Jameson, J., & Rendon, H. (2015). “Inter-Organizational Multilevel Interdisciplinary Collaboration: Lessons Learned from a Natural Experiment at the Laboratory of Analytic Sciences.” Paper submitted to the Strategic Management Society Annual International Conference. October 3-6, 2015. Denver, CO, USA.
- \*Redmond, V., Jameson, J. K., & Binder, A. R. (2015, June). “How Superior-Subordinate Relationship Quality and Conflict Management Styles Influence an Employee's use of Upward Dissent Tactics.” Paper presented at the annual conference of the International Association for Conflict Management, Clearwater, Florida, June 28 – July 1, 2015.
- Daley, D. M., Jameson, J. K., Coggburn, J. D., & Berry-James, R. (2015, April). “Mediation in the Department of Corrections: Organizational justice in North Carolina State Government.” Paper presented at The Conflict Conference at University of Texas, Austin, April 10-11, 2015.
- \*Jameson, J. K., & Metelsky, B. A. (2014, July). “Exploring Generative Communication through Nonprofit Board Meetings.” Paper presented to the annual meeting of INGRoup. Raleigh, NC, July 17-19, 2014.
- \*Jameson, J. K., & Leonardo, M., & Wittek, V. (2013, November). “Understanding Organizational Conflict through Employee Discourse.” Paper presented to the Peace and Conflict Communication Division at the Annual Convention of the National Communication Association, Washington, DC, November 20-23, 2013.
- Jameson, J. K. (2013, November). “Ethical Issues in the Construction of Connections: The Challenges of Voice, Silence, and Exit.” Presented to the Organizational Communication Division as part of the panel, Connections Of/ In Organizational Ethnography: New Ties, Media, Dilemmas, and Solutions. Annual Conference of the National Communication Association, November 20-23, 2013, Washington, DC.
- \*\*Clayton, P. H., Edwards, K. E., Hudson, T., & Jameson, J. K. (2013, October). “Investigating Student Learning in Service Learning: Cognitive development, academic learning, civic engagement and intercultural competence.” Preconference workshop for the International Society of the Scholarship of Teaching and Learning Annual Conference. October 2-3, 2013, Raleigh, NC.
- Daley, D. M., Coggburn, J. D., Berry-James, R., & Jameson, J. K. (2013, September). “Mediation in the Department of Corrections: A Look at Organizational Justice in North Carolina State Government.” Paper presented to the South Eastern Conference of Public Administration, September 25-28, 2013, Charlotte, NC.

- \*Jameson, J. K., Hodge, J., & Sohan, D. (2013, June). "Turning points that lead to conflict transformation in mediation." Paper presented to the Annual Meeting of the International Association for Conflict Management. June 30-July 3, 2013, Tacoma, WA.
- Jameson, J. K. (2013, June). "Nonprofit board governance: Challenges of inclusivity and voice." Paper presented to the Social Equity Leadership Conference, June 5-7, 2013, Raleigh, NC.
- \*Jameson, J. K., & Metelsky, B. A. (2012, November). "Examining the Influence of Nonprofit Board Communication on Generative Governance." Presented to the Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA), 41<sup>st</sup> Annual Conference, November 16, 2012, Indianapolis, Indiana.
- \*\*Jameson, J. K., Clayton, P. H., Edwards, K., and Deardorf, D. (2013, February). "Research on Service-Learning: Academic Learning and Intercultural Competency." Pathways to Achieving Civic Engagement (PACE) Conference, February 13, 2013, Elon University, Elon, North Carolina.
- \*\*Clayton, P. H., Hess, G., & Jameson, J. K. (2013, February). "Research on Service-Learning: Faculty Learning." Pathways to Achieving Civic Engagement (PACE) Conference, February 13, 2013, Elon University, Elon, North Carolina.
- \*\*Jameson, J. K., Jaeger, A. J., & Clayton, P. (2011, November). "Institutionalization of community engaged scholarship at a land grant, research extensive university: Examining the paradox of identity." Paper presented to the Organizational Communication Division at the Annual Meeting of the National Communication Association, November 17-20, 2011, New Orleans, LA.
- \*Jameson, J. K., Hodge, J., & Sohan, D. (2011). "Identifying turning points that lead to conflict transformation in mediation." Paper presented to the Peace & Conflict Communication Division at the Annual Meeting of the National Communication Association, November 17-20, 2011, New Orleans, LA.
- \*Jameson, J. K., & Metelsky, B. A. (2011, May). "The Role of Framing in the Social Construction of Nonprofit Leadership." Presented to the Organizational Communication Division as part of a panel on "The Constitutive Role of Framing in Organizational Contexts: Theoretical, Empirical, and Practical Insights" at the Annual Meeting of the International Communication Association, May 26-30, 2011, Boston, MA.
- \*Metelsky, B. A. & Jameson, J. K. (2011, February). "Developing the next generation of engaged scholars." Pathways to Achieving Civic Engagement Conference. North Carolina Campus Compact. Elon University, Elon, North Carolina.
- \*\*Jakes, S., Jameson, J., & Taliafero, J. (Alphabetical) (February 2011). "Extension as a Critical Resource to NC NonProfits." Building Resilient Communities - NCCE Community Development Meeting. Carthage, NC.

- \*Jameson, J. K., Metelsky, B. A., & Crone, K. L. (2010, November). "The performance of governance among nonprofit boards of directors: Communication strategies that promote or impede generative discussion." Presented to the Peace & Conflict Communication Division of the National Communication Association. November 14-17, 2010, San Francisco, CA.
- \*\*Kiwanuka-Tondo, J., Jameson, J. K., & Albada, K. F. (2010, November). "Community-based research and obesity communication: Integrating student, faculty, and community knowledge to enhance teaching and learning." Presented to the Experiential Education Division of the National Communication Association. *Experiential Education Division Top Four Paper Award*. November 14-17, 2010, San Francisco, CA.
- \*Leonardo, M., Jameson, J. K., & Metelsky, B. A. (2010, November). "Discourse patterns within small group decision-making." Presented to the Small Group Division of the National Communication Association. November 14-17, 2010, San Francisco, CA.
- \*\*Clayton, P., Ash, S., Hess, G., & Jameson, J. K. (2010, October). "Service-learning as scholarship: Integrating faculty roles and co-generating knowledge." Presented at the National Outreach Scholarship Conference, October 5-6, 2010, Raleigh, NC.
- \*\*Jaeger, A. J., Jameson, J. K., & Clayton, P. (2010, October). "EDGES learning community: Institutionalizing democratic engagement through cohort-based professional development." Presented at the National Outreach Scholarship Conference, October 5-6, 2010, Raleigh, NC.
- \*\*Metelsky, B. A., Holt, S., & Jameson, J. K. (2010, October). "Research service-learning (RSL): Developing the next generation of engaged scholars." Presented at the National Outreach Scholarship Conference, October 5-6, 2010, Raleigh, NC.
- Jameson, J. K., Bodtker, A. M., Porch, D. M., & Jordan, W. J. (2009, November). "Exploring the role of emotion in conflict transformation." Presented to the Peace & Conflict Communication Division of the National Communication Association. *Peace & Conflict Communication Division Top Paper Award*. November 12-15, 2009, Chicago, IL.
- \*Metelsky, B. A. & Jameson, J. K. (2009). "Nonprofit Board Communication in an all volunteer Organization: 'Let's Give Them Something to Talk About.'" Presented at the 38<sup>th</sup> Annual Conference of the Association for Research on Nonprofit Organizations and Voluntary Associations (ARNOVA). November 19 - 21, 2009, Cleveland, Ohio.
- \*\*Posters presented at the 10<sup>th</sup> Annual National Outreach Scholarship Conference, October 28-30, 2009, University of Georgia, Athens, GA.
- Jameson, J. K., Clayton, P., & Jaeger, A. J. "Education and Discovery Grounded in Engaged Scholarship (EDGES): Building faculty capacity"
- Holt, S. A., & Jameson, J. K. "Engaging community partnerships through bridge-building and research design."

\*Lee, G., Peterson, N., Cabbage, F., & Jameson, J. K. (2009, June). "How inter-community communication shapes efforts to achieve sustainability on military installations." Part of panel titled "Excavating public participation: critical perspectives on social-political dimensions." Presented at the Conference on Communication and the Environment to be held June 27-30, 2009, in Portland, Maine, USA.

Jameson, J. K., & Jones, T. S. (2009, April). "Meaning" to be Helpful: Applying Communication Theory to Dynamical Systems Theory in a Case Study of an Organizational ADR Intervention." Paper presented to the Organizational Communication Division of the annual conference of the Eastern Communication Association. April 22-26, 2009, Philadelphia, PA.

\*\*Jameson, J. K., & Clayton, P. C. (2008, October). "Overcoming institutional challenges to scholarship on engaged teaching and learning." Presented at the Penn State Outreach Conference, October 7-9, 2008. State College, PA.

Jameson, J. K., & Cronin, M. (2008, July). "The relationship between group respect and productive conflict." Presented to the International Association of Conflict Management. July 3-5, Chicago, IL.

Jameson, J. K., & Jones, T. S. (2008, July). "Communication Dynamical Systems Theory: Theory extension & application to organizational dispute system design." Presented to the International Association of Conflict Management. July 3-5, Chicago, IL.

Jameson, J. K. (2007, November). "Respectful Interaction among Nonprofit Boards of Directors." Presented to the Organizational Communication Division at the Annual Meeting of the National Communication Association, November 16-19, Chicago, IL.

\*Jameson, J. K., & Johnson, J. T. (2007, November). "The paradox of employee participation in organizational alternative dispute resolution programs." Presented to the Organizational Communication Division at the Annual Meeting of the National Communication Association, November 16-19, Chicago, IL.

\*Jameson, J. K. & Porch, D. (2007, November). "A comparison of emotion communication in mediation and negotiation." Presented to the Peace and Conflict Communication Division at the Annual Meeting of the National Communication Association, November 16-19, Chicago, IL.

Jameson, J. K. (2007, November). "(Wo)mentoring in the professoriate: Utilizing mentoring at various career stages." Panel for the Women's Caucus at the Annual Meeting of the National Communication Association, November 16-19, Chicago, IL.

\*\*Jameson, J. K., Clayton, P. C., & Bringle, R. (2007, October). "Investigating student learning within and across linked service-learning courses." Master Class presented at the 7<sup>th</sup> Annual International Service-Learning Research Conference, October 6-9, 2007, Tampa, FL. *Also presented as a poster and Received Top Poster Award.*

- \*\*Jameson, J. K., Clayton, P., & Rowe, T. (2007, June). "Structuring reflection to generate, document, and investigate student learning." Presented to the 3<sup>rd</sup> Annual Western Carolina University Service-Learning Symposium, June 14, 2007, Cullowee, NC.
- \*\*Jameson, J. K., Clayton, P., & Rowe, T. (2007, April). "Integrating teaching and learning with assessment: Using SoTL to document and improve student learning." 5th Annual NCSU Undergraduate Assessment Symposium, April 13-15, 2007, Cary, NC.
- \*\*Jameson, J. K., Clayton, P., Metelsky, B., & Summers, B. (2007, February). "Role of research in assessing student outcomes achieved through linked service-learning courses." Presented to North Carolina Campus Compact 9th Annual Service-Learning Conference, Elon University, February 21, 2007, Elon, NC.
- \*Jameson, J. K., & Johnson, J. T. (November, 2006). "Bridging dispute system design theory and practice: The case of Unity Hospital." Presented to the Peace and Conflict Communication Division at the Annual Meeting of the National Communication Association, November 16-19, San Antonio, TX.
- Jameson, J. K. (2006, November). "Mediating staff disputes at a large state university." Presented to the Peace and Conflict Communication Division at the Annual Meeting of the National Communication Association, November 16-19, San Antonio, TX.
- \*\*Clayton, P., Jameson, J. K., Molee, L. M., & McGuire, L. (2006, October). "Inter-institutional research on integrating reflection and assessment to generate, deepen, and document student learning." Presented at the 6th Annual International Conference on Service-Learning Research, October 14-16, 2006, Portland, Oregon.
- \*Tolar, L., & Jameson, J. K. (2006, June). "Conflict styles and conflict transformation: Possibilities for new connections." Presented at the Annual Meeting of the International Association for Conflict Management, June 25-28, Montreal, Canada.
- Jameson, J. K. & Bodtker, A. M. (2006, June). "'How could you feel better about this situation?' Mediator strategies for facilitating emotional appraisal and reappraisal in mediation." Presented at the Annual Meeting of the International Association for Conflict Management, June 25-28, Montreal, Canada.
- Jameson, J. K., Bodtker, A. M., & Jones, T. S. (2006, April). "Like talking to a brick wall: Implications of emotion metaphors for mediation practice." Paper presented at the annual convention of the Eastern Communication Association. *Applied Communication Division Top Paper Award*, April 26-29, 2006, Philadelphia, PA.
- Bodtker, A. M., & Jameson, J. K. (2005, November). "Attending to emotion to stimulate conflict: Testing a theoretical model of conflict transformation." Paper presented to the Peace and Conflict Communication Division of the National Communication Association, November, 2005, Boston, MA.



- \*\*Jameson, J. K., Stallings, S., & Dannels, D. (2005, September). "Service-Learning in Communication: Civility through understanding: A panel presenting the use of service-learning in three communication course contexts." Presented to the Carolinas Communication Association Annual Convention, Sept.23- 24, 2005, Charlotte, NC.
- \*Jameson, J. K., & Johnson, J. T. (2004, June). "Bridging dispute system design theory and practice: The case of Unity Hospital." Paper presented at the annual meeting of the International Association for Conflict Management, *Awarded Outstanding Applied Conference Paper*. June 6-9, 2004, Pittsburgh, PA.
- \*Jameson, J. K., Jordan, W., Sanoff, Z., & DePuy, V. (2003, November). "Do men and women have different orientations to managing organizational conflict? An examination of strategy selection based on gender, status, and conflict type." Paper presented to the Peace and Conflict Communication Commission of the National Communication Association, November 20-23, 2003, Miami, FL.
- Jameson, J. K. (2003, November). "Negotiating autonomy and connection through politeness: A dialectical approach to organizational conflict management." Paper presented to the Organizational Communication Division of the National Communication Association, November 20-23, 2003, Miami, FL.
- Jameson, J. K., & Entman, R. M. (2003, June). "Conflict transformation in theory versus conflict construction in the media." Presented at the annual meeting of the International Association for Conflict Management, June 14-17, 2003, Melbourne, Australia.
- Jameson, J. K. (2003, April). "Negotiating autonomy and connection through politeness: A dialectical approach to organizational conflict management." Paper presented at the annual convention of the Eastern Communication Association. *Interpersonal/Organizational Communication Interest Group Top Paper Award*, April 24-27, 2003, Washington, DC.
- Jameson, J. K., Jordan, W., & Aiman-Smith, L. (2002, November). "Measuring the use of interest-, rights-, and power-based conflict management strategies: An exploratory test of construct validity." Paper presented to the Peace and Conflict Communication Commission of the National Communication Association, November 21-24, 2002, New Orleans, LA.
- Jameson, J. K., Jones, T. S., & Monahan, D. (2002, November). "Revisiting conflict resolution programs across campuses." Roundtable discussion presented to the Peace and Conflict Communication Commission at the annual meeting of the National Communication Association, November 21-24, 2002, New Orleans, LA.
- \*Jameson, J. K., & Leonard, J. A. (2002, August). "Conflict management practices of nurse anesthetists and anesthesiologists." Poster presented at the annual meeting of the American Association of Nurse Anesthetists, August 3-7, 2002, Orlando, FL.
- Jameson, J. K. (2002, June). "Balancing involvement & independence: Conflict management practices of nurse anesthetists and anesthesiologists." Presentation as part of panel on the

conflict management practices of healthcare professionals at the annual meeting of the International Association of Conflict Management, June 9-12, 2002, Park City, Utah.

Hawes, L. C., Jameson, J. K., Kaufman, S., & Lewicki, R., J. (2002, June). "Pedagogical perspectives on teaching conflict and negotiation: a roundtable discussion." Presented at the annual meeting of the International Association of Conflict Management, June 9-12, 2002, Park City, Utah.

Jameson, J. K. (2002, April). "Operationalizing Northrup's four stages of intractable conflict: An examination of individual level and organizational level communication between anesthesia providers." *Health Communication Division Top Three Paper Award*. Presented at the annual conference of the Eastern Communication Association, April 24-28, 2002, New York City, NY.

Bodtker, A. B., & Jameson, J. K. (2001, November). "Emotion in conflict formation and its transformation: Application to organizational conflict management." Presented to the Peace and Conflict Communication Commission of the National Communication Association. November 5-8, 2001, Atlanta, GA.

\*\*Dannels, D., Jameson, J. K., Szpiech, K. (2001, November). "From Theory to Practice: Problematizing the Scholarship of Teaching." Panel presentation for the Scholarship of Teaching and Learning Series at the National Communication Association Annual Meeting, November 1-4, 2001, Atlanta, GA.

Jameson, J. K., Jones, T. S., & Monahan, D. (2001, November). "Conflict resolution programs across campuses: Trials and tribulations." Roundtable discussion presented to the Peace and Conflict Communication Commission at the annual meeting of the National Communication Association, November 1-4, 2002, Atlanta, GA.

Jameson, J. K. (2001, June). "Hidden conflict among healthcare professionals: A case study of intractable conflict between anesthesia providers." Presented to the International Association for Conflict Management, June 24-27, 2001, Cergy, France.

Bodtker, A. B., & Jameson, J. K. (2001, June). "Emotion in conflict formation and its transformation: Application to organizational conflict management." Presented to the International Association for Conflict Management, June 24-27, 2001, Cergy, France.

Jameson, J. K. (2000, November). "Employee perceptions of the availability and use of interests-, rights-, and power-based conflict management strategies." Presented to the Peace and Conflict Communication Commission of the National Communication Association, November 9-12, 2000, Seattle, WA.

Jameson, J. K. (2000, June). "Employee perceptions of organizational conflict management: A study of full-time, working MBA students." Presented to the International Association for Conflict Management, June 18-21, 2000, St. Louis, MO.

- Bodtker, A.B., & Jameson, J. K. (2000, June). "Generative conflict and emotion: Implications for organizational conflict management." Presented to the International Association for Conflict Management, June 18-21, 2000, St. Louis, MO.
- Jameson, J. K. (1999, November). "Toward a comprehensive model for the assessment and management of intraorganizational conflict: Quantitative study results." Presented to the Peace and Conflict Communication Commission of the National Communication Association, November 4-7, 1999, Chicago, IL.
- Jameson, J. K. (1998, November). "The style and substance of organizational dispute management systems: A call for research." Presented to the Peace and Conflict Communication Commission of the National Communication Association, November 21-23, 1998, New York, NY.
- Bodtker, A. M., & Jameson, J. K. (1998, November). "Emotion and generative conflict in organizations." Presented to the Peace and Conflict Communication Commission of the National Communication Association, November 21-23, 1998, New York, NY.
- Jones, T. S., Bodtker, A., Jameson, J., Kuszta, I., Vegso, B., & Kmita, D. (1998, November). "Results from the Comprehensive Peer Mediation Evaluation Project." Presented to the Peace and Conflict Communication Commission of the National Communication Association, November 21-23, 1998, New York, NY.
- Jones, T. S., Kmita, D., Bodtker, A., Jameson, J., Vegso, B., & Kuszta, I., (1998, November). "Policy implications from the Comprehensive Peer Mediation Evaluation Project." Presented at the American Educational Studies Association Conference, November 4-8, 1998, Philadelphia, PA.
- Jameson, J. K. (1998, October). "Testing a comprehensive model for the assessment and management of intraorganizational conflict: A report of preliminary research findings." Presented at the 2<sup>nd</sup> Biennial Graduate Conference on Conflict Studies, Sponsored by the Graduate Programs in Dispute Resolution, University of Massachusetts Boston, October 23-24, 1998, Boston, MA.
- Bodtker, A. M., & Jameson, J. K. (1998, October). "Emotion and generative conflict: New options for organizational conflict management." Presented at the 2<sup>nd</sup> Biennial Graduate Conference on Conflict Studies, Sponsored by the Graduate Programs in Dispute Resolution, University of Massachusetts Boston, October 23-24, 1998, Boston, MA.
- Brett, J. M., Conlon, D. E., Jameson, J. K., McCabe, D. M., & Merchant, C. S. (1998, June). "Building bridges between theory and practice in intraorganizational conflict management." Roundtable Discussion held at the Annual Conference of the International Association of Conflict Management, June 7-10, 1998, College Park, MD.
- Jones, T. S., Kmita, D., Bodtker, A., Jameson, J., Vegso, B., & Kuszta, I., (1998, April). "An abbreviated report of the Comprehensive Peer Mediation Evaluation Project." Presented at

the American Educational Research Association, April 13-17, 1998, San Diego, CA.

Jones, T. S., Kmitta, D., Bodtker, A., Jameson, J., Vegso, B., & Kusztal, I., (1998, April). "The efficacy of peer mediation programs." Presented at the Peace Studies Association/Consortium for Peace Research, Education and Development Conference, April 3-5, 1998, Bethel, KS.

Jameson, J. K. (1997, November). "Guidelines for choosing appropriate intervention strategies in organizational conflict management: A synthesis of the current literature." *Peace and Conflict Communication Commission Top Four Paper Award*. Presented at the annual convention of the National Communication Association, November 20-22, 1997, Chicago, IL.

Jameson, J. K. (1996, November). "Why managers *can* mediate: A re-examination of the literature on managerial third party intervention." Presented to the Training and Development Commission of the National Communication Association, November 19-21, 1996, San Diego, CA.

Bodtker, A. M. & Jameson, J. K. (1996, November). "Mediation as mutual influence: Re-examining the use of framing and reframing." *Peace and Conflict Communication Commission Top Four Paper*. Presented at the annual convention of the National Communication Association, November 19-21, 1996, San Diego, CA.

Jameson, J. K. (1996, October). "Why managers *can* mediate: A new model for manager training in third party intervention." Presented at the Graduate Conference on Conflict Studies, Sponsored by the Graduate Programs in Dispute Resolution, University of Massachusetts Boston, October 4-5, 1996, Boston, MA.

Jameson, J. K. (1996, October). "Diffusion of a campus innovation: Integration of a new student dispute resolution center into the university culture." Presented at the Graduate Conference on Conflict Studies, Sponsored by the Graduate Programs in Dispute Resolution, University of Massachusetts Boston, October 4-5, 1996, Boston, MA.

## **CONSULTING, SPEAKING, WORKSHOPS**

Leadership in Public Science Workshop: LEARNing to Collaborate and Manage Conflict.  
February 22, 2019.

College of Design Staff Retreat Speaker, January 8, 2019.

Ongoing Workshop Facilitator, 2015-Present: "Navigating Conflict." Institute for Transportation Research and Education's Leadership & Technical Assistance Program (LTAP). NC State Centennial Campus (workshops presented throughout North Carolina approximately four times/year).

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Ongoing Workshop Facilitator, 2015-Present: “Leadership Skills.” Master Class for Institute for Transportation Research and Education’s Leadership & Technical Assistance Program (LTAP). NC State Centennial Campus (workshops presented throughout North Carolina approximately twice/year).

West Lee Middle School, Sanford, NC, April 13, 2018: Spoke with 6<sup>th</sup>, 7<sup>th</sup>, and 8<sup>th</sup> grade classes about preparing for college.

College of Education: Facilitated Advisory Board Task Force Meeting, February 20, 2018 and Advisory Board Meeting, April 20, 2018.

March 1, 2018. Invited speaker for Veterinary Business Management Association (VBMA) lunch series: Learning to manage conflict: Identifying underlying interests to engage in collaborative conflict management.

Invited Panelist (2017): “The Legacy of Peace and Conflict Alliances through the Peace and Conflict Communication Division.” High-Density Panel, to be presented at the annual conference of the National Communication Association, November 16-19, 2017, Dallas, Texas.

September 28, 2017: Facilitated meeting of current and former leadership of College of Humanities and Social Sciences Dean’s Advisory Board to discuss strategic goals for revitalizing Board engagement and commitment.

September 22, 2017: Visiting Scholar for the Leading Change Institute: Advancing Communication, Engaging Community at Kansas State University. Included lectures in two graduate classes, meeting with University Vice President, Assistant VP of Research, and Director of Development, meetings with Communication Department Faculty, meeting with Director of Conflict Certificate, and panelist for the University Panel on Leading Change and Engaging Community (attended by Kansas State President, former Governor of Kansas, and members of the K-State community).

March 14, 2017: Invited speaker for North Carolina Association of Professional Family Mediators, “Turning points and conflict transformation.” Greensboro, NC.

May 5, 2016: LAS Invited Speaker for National Director of Intelligence (DNI) visitors. “Analyzing Collaboration at the LAS: Lessons Learned.” Poulton Innovation Center, Centennial Campus.

Jameson, J. K. (2016). Invited Panel Participant: Challenges & Opportunities for Academic-Intelligence Engagement: Lessons from LAS. Colloquium on “Secrecy and Intelligence: Opening the Black Box,” April 18-19, 2016, NC State University.

November 4, 2015: “Managing Difficult Interactions.” Live and web broadcast seminar for NSF FREEDM. Keystone Education Center, NC State Centennial Campus.

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October 21, 2015: "Inter-institutional Collaboration: Lessons Learned." Weekly Research Meeting presentation to the Laboratory for Analytic Science. Poulton Innovation Center, NC State Centennial Campus.

October 13, 2015: "Managing difficult interactions." Invited speaker for 31st Annual Onsite Water Protection Conference, October 13-15, 2015, Raleigh, NC.

September 11, 2014: "Conflict in the workplace." Presented to the RTP Chapter of the National Society of Black Engineers Technical Professionals.

March 4, 2014: Orientation & Initial Internship Training for Environmental Health Specialists. NC Division of Public Health, Environmental Health Section. *Importance of Communication and Conflict Management for Regulators*. 8am-5pm.

September 28, 2013: Invited speaker for Michigan Association of Nurse Anesthetists Annual Meeting. "Negotiating intractable conflict among CRNAs and Anesthesiologists: Understanding and overcoming communication challenges in healthcare delivery." September 27-29, 2013. Boyne Falls, MI.

April 22, 2013: Presentation for Campus Writing & Speaking Program. "Intentional Design: Aligning Critical & Creative Learning Outcomes, Pedagogy, & Assessment." 12:00-1:00pm.

March 21, 2013: Jameson, J. K., & Metelsky, B. A. (2013, March). "*Getting it all on the table: Nonprofit board communication*." Presented at the Community of Nonprofit Scholars meeting, Institute for Nonprofits, North Carolina State University, Raleigh, NC.

October 5 & 19, 2012: Turning Point Workforce Development Board Training (two full days).

September 20, 2012: MCLI Nonprofit Board Leadership Certificate (Moore County Leadership Institute): Governance structures and board responsibilities (two-hour workshop).

March 13, 2012: (with Berry-James, R. M D. M. Daley, and J. D. Coggburn). *Mediation Cost Analysis: Preliminary Report for NC Office of State Personnel*. Ongoing project presented at the 2012 Advanced Mediation Training, Cary, NC, March 13, 2012.

September 22, 2011: MCLI Nonprofit Board Leadership Certificate (Moore County Leadership Institute): Governance structures and board responsibilities (two-hour workshop).

October 27, 2011: Co-Facilitator – Using student reflection assignments to generate critical thinking; workshop for Office of Faculty Development.

September 22, 2011: Workshop for MCLI Nonprofit Board Leadership Certificate (Moore County Leadership Institute), Governance Structures that Maximize Board Engagement.

March 9-11, 2011: Co-Trainer – NC State University Mediation Training with Office of Employee Relations.

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January 19, 2011: Facilitated Board of Directors Strategic Directions Meeting - *Triangle Family Services*, Raleigh, NC.

December 2, 2010: Webinar for Philanthropy Journal; “When bad communication happens to good boards” (one-hour webinar with additional one hour with live audience).

October 28, 2010; 9am-12Noon: International Research Conference on Service-Learning and community Engagement. Preconference co-facilitator: Investigating Reciprocal Learning in Service-Learning and Community Engagement

October 14, 2010: MCLI Nonprofit Board Leadership Certificate (Moore County Leadership Institute): Creating a culture of engaged, strategic governance (two-hour workshop).

October 3, 2010: Emerging Engagement Scholars Workshop Mentor; National Outreach Scholarship Conference.

August 19, 2010: Speaker at Peace College Fall Faculty Plenary: Ethical leadership across the disciplines: The role of critical thinking and engaged teaching and learning

City of Raleigh Project LIFT (Let’s Impact our Future together); Executive Leadership Strategies panel, March 29, 2010.

Two-day Board Communication Workshop and Facilitated for Durham County, Communication Strategies that Build Leadership and Board Engagement. October 8-9, 2009.

Workshop for MCLI Nonprofit Board Leadership Certificate (Moore County Leadership Institute), Governance Structures that Maximize Board Engagement. September 24, 2009.

Department Heads Orientation Session on Conflict Management, Fall, August 7, 2009.

Communication Strategies that Promote Generative Governance & Engaged Boards, Pilot Workshop Presented to Wake County Nonprofit Organizations and Extension Agents, July 24-25, 2009.

Board Communication. Presentation at the 2008 IAAIS Conference, Sponsored by Triangle Radio Reading Service, Raleigh, NC, May 1-3, 2008.

CHASS Leadership Series: Interpersonal Skills, Conflict and Diversity, Co-presented with Dr. Monica Leach, October 2007 AND March 2008.

Nonverbal Cues, Emotion and Identity in Mediation. Workshop for Dispute Resolution Settlement Services, October 19, 2007.

Interpersonal Skills Training for Educators: Cleveland State University and Temple University, March 6-7 and April 29, 2006.

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Emotion in Mediation Workshop: Mediators with Carolina Dispute Settlement Services, Raleigh, NC. September 30, 2005.

Emotion in Mediation Workshop: Mediators with Carolina Dispute Settlement Services, Raleigh, NC. November 5, 2004.

Emotion in Mediation Workshop: Mediators with Good Shepherd Mediation Center, Philadelphia, PA. March 2005.

Workshop: Leading Volunteers (with Barbara Metelsky, Director of NCSU Institute for Nonprofits). Center for Student Leadership Ethics and Public Service. October 2004.

Speaking: Invited by the North Carolina Office of State Personnel to deliver a presentation on "The Dollars and Sense of Mediation." OSP Mediation Symposium, August 24, 2004.

Consulting: King Pharmaceuticals, Raleigh, NC. Invited to facilitate a departmental retreat, June 30, 2004.

Workshop: Invited by the NCSU Center for Student Leadership Ethics and Public Service to give a three-hour workshop on Mediation. November 10, 2003 and March 3, 2004.

Speaking: Invited by the North Carolina Baptist Hospital Anesthesia Alumni Association to speak at annual meeting, March 29, 2003. Negotiating autonomy and interdependence: Creating a climate for collaborative interaction.

Workshop: Transformative Leadership-Communication and Coaching. Executive Education program for First Citizens Bank. July & October 2002.

Speaking: Participated in Department of Communication sponsored panel in response to September 11<sup>th</sup> attacks: "Communicating War and Terror," October 4, 2001, North Carolina State University.

Speaking: Invited by the Department of Anesthesiology at Wake Forest University Medical Center to speak at their annual Stress Management Conference, October 10, 2001.

Speaking: Invited speaker at the Mid-Year Assembly for the American Association of Nurse Anesthetists. Topic: Constructive Confrontation: Steps Toward Greater Collaboration & Conflict Management (350 attendees). April 29, 2001, Washington, D.C.

Consulting: Working with the NCSU Office of Equal Opportunity and the Department of Human Resources in the development of a campus-wide mediation program.

Consulting: McDonald – York, Inc. Media and community relations strategies for overcoming community resistance to new development. Power point presentation and report. April 2000.



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Consulting: Temple Small Business Development Center (SBDC). Member of a five-consultant team that conducted interviews and presented findings to staff. Subsequently worked independently with the SBDC to design and facilitate a one-day staff retreat, May 1998.

Consulting: *Temple News* (Student Newspaper). Conducted staff interviews and presented feedback on organizational climate and group processes. Facilitated staff discussion of opportunities for improvement, April 1998.

Workshop: Managing Conflict in the Workplace, sponsored by the Student Affairs Staff Development Committee, March 1997.

Training: Assisted Professors Joseph Folger and Tricia Jones in the implementation of mediation training for human resources and student affairs professionals, December 1996 and March 1997.

## CERTIFICATIONS

Completed 40-hour Employment Mediation Training program. North Carolina Office of State Human Resources. Raleigh, NC: February 3-7, 2014.

Reflective Teaching Certificate: North Carolina State University Office of Faculty Development, Spring 2014.

Study Circles on Race Relations 1 and 2. North Carolina State University Office for Equal Opportunity, Fall 2010 and Spring 2011.

Completed 40-hour Mediation Training with CDR Associates, Boulder, Colorado, 2000.

## PROFESSIONAL ORGANIZATIONS

Editorial Board – *Southern Communication Journal*, 2015-Present

Editorial Board – *Partnerships: A Journal of Service-Learning and Civic Engagement*, 2012-2020

Editorial Board – *Negotiation and Conflict Management Research*, 2006-Present

Editorial Board – *International Journal of Conflict Management*, 2002-Present

International Association for Conflict Management. Member, 1996 - Present

- President 2016
- Local Arrangements Chair for 2007 Conference, Budapest, Hungary, 2006-2007;
- Communications Officer 2001-2005

National Communication Association, 1995 - Present

- Group Communication Division Immediate Past-Chair 2019 (Chair, 2018, Vice-Chair, 2017)
- Peace & Conflict Communication Division Program Chair 2003-2006
- Peace & Conflict Communication Division Vice Chair 2002-2003

International Communication Association 2017-2018

Eastern Communication Association, 2002-2003

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Association for Conflict Resolution (Formerly the Society for Professionals in Dispute Resolution), 1998-2001